QUALITY AND ENVIRONMENTAL POLICY

DATE:	25/07/2025	EDITION:	1

Global Ports Tarragona, a subsidiary of Global Ports Holding (GPH), the world's largest independent cruise port operator, is the concessionaire company responsible for the comprehensive management and operation of the cruise terminal at the Port of Tarragona. Its mission is to provide modern infrastructure and an efficient, safe, and sustainable operational service that ensures a high-quality experience for both cruise lines and passengers. The company is committed to the highest standards of quality, environmental sustainability, and operational excellence, aligning its activities with the values of innovation, social responsibility, and continuous improvement that define the GPH Group. Through specialized, customer-oriented management, Global Ports Tarragona promotes the port's positioning as a strategic reference point in the Western Mediterranean.

The activity that is considered to be in conformity with the international standards ISO 9001:2015 and ISO 14001:2015 is:

Management of the Tarragona Cruise Port Terminal:

- **Embarkation and disembarkation of passengers**
- **Security control within the terminal**
- **Baggage Handling**

The Policy Statement establishes the following key principles:

1. Commitment to comply with applicable requirements, including all relevant legal and regulatory obligations.
2. Based on the context analysis and the defined strategic lines, the company's objectives have been established and communicated at all levels of our organizational structure.
3. To implement Quality and Environmental Management indicators to evaluate the performance of the company's processes, enabling us to identify and ensure the product and the level of quality desired by our clients, while guaranteeing the rational use of natural resources.
4. To manage processes that reduce the environmental impact of our activities and to assess in advance the environmental impact of any new activities or services.
5. To promote the rational use of natural resources and foster clear awareness of the importance of protecting our environment, not only through our own work but also by engaging all our suppliers and clients.

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6. Commitment to the protection of the environment, including the prevention of pollution and the sustainable use of resources.
7. To develop continuous training programmes aimed at improving the qualifications of our employees, thereby involving all personnel in achieving the objectives established in this document.
8. Commitment to the continuous improvement of the management system implemented within the company.
9. To promote and achieve a motivating environment for all members of the company.

Management makes this policy accessible and available to its clients, all employees, suppliers, and other interested parties.

The Policy is kept up to date through periodic reviews, coinciding with management system reviews, to consider changes in environmental conditions and the information received. In this regard, management provides and will continue to provide all the human, technical, and financial resources necessary to achieve the objectives and targets established on a planned and periodic basis.

Management

Signature